



## **MSCEIT – an on-line emotional intelligence measure**

McCarthy Psychology Services is assisting management to select the right staff to deal with our most vulnerable – our elders.

The aged care sector needs the very best people to work with our vulnerable aged, whether that is in a management role or at the coal-face. The MSCEIT (Mayer-Salovey-Caruso Emotional Intelligence Test) offers a unique way of measuring a person's capacity for emotional reasoning and understanding.

The MSCEIT presents staff, current or potential, with a variety of creative tasks. As an ability-based assessment, it is very difficult to fake a good performance therefore making the MSCEIT ideal for situations where respondents may want to create a positive impression.

MSCEIT is also a reliable tool for determining if development strategies have been effective and staff's abilities have improved. This instrument is suitable for all kinds of aged care, corporate, educational, research, and therapeutic settings.

The MSCEIT features the Four-Branch model of emotional intelligence.

- Perceiving Emotions
- Facilitating Thought
- Understanding Emotions
- Managing Emotions

The test yields a total score, two area scores, four branch scores and eight subtest scores. Bias, scatter, and omission scores are also provided.

### **Reports**

With the MSCEIT online your staff can access a secure online assessments website and complete their assessment on the computer. You then access the same website to score the administration and generate a Personal Summary Report or a Resource Report.

This is an invaluable tool when seeking culture change within your organisation or recruiting new staff.

Contact McCarthy Psychology Services on 1300 659 681 or email [anne@mccarthypsychology.com.au](mailto:anne@mccarthypsychology.com.au) for more information.

### **Recommended Books**

['The Emotionally Intelligent Manager: How to Develop and Use the Four Key Emotional Skills of Leadership'](#) by David R. Caruso & Peter Salovey, 2004, Hardcover